

JOHN NGUYEN, PHD, PCC

Executive Coach

Business Experience

Dr. Nguyen has 26 years of corporate experience in the Oil and Gas industry. His earlier career included electrical engineering and leadership positions at organizations such as ExxonMobil and Shell. During this time, he had responsibilities involving multiple functional lines of the business including engineering, operations, human resources, and talent management. John also possesses significant international experience working with diverse cultures in many countries such as Canada, Columbia, The Netherlands, United Kingdom, Ukraine, Nigeria, Philippines, Malaysia, Vietnam, and Thailand.

Coaching Experience

After receiving his PhD in Leadership Studies and his executive coaching certification, John began to focus his time on coaching leaders and their teams. For 16 years, he has coached leaders across industries to enhance professional effectiveness that positively impacts the organization's bottom line. John assists clients to maximize their strengths, while addressing behaviors that no longer support the achievement of their personal and organizational goals. John's goal is to equip, encourage, and exceed client's expectations through performance-based coaching. His passion is to help others be more productive, live life to the fullest, and make every day count.

Education

John holds a PhD in Leadership Studies and an MBA International Business from Our Lady of the Lake University in San Antonio Texas. He is also a Professional Certified Coach through the International Coach Federation. He received his coach training at the College of Executive Coaching. John also holds a Bachelors degree in Electrical Engineering from Texas A&M University.



Experience Highlights

- Senior Global Management
- Human Resource
- Engineering
- Operations
- Talent Development

Industry Experience

- Oil & Gas
- Healthcare
- Education
- Quick Service Restaurants

Coaching Highlights

- 16 years executive coaching
- ICF Professional Certified Coach (PCC)

Common Coaching Topics

- Authentic Leadership
- Emotional Intelligence
- Inspirational Leadership
- Delivering Results

Certifications and Training

- Certified Marshall Goldsmith Stakeholder Centered Coaching
- The Leadership Challenge Facilitation and Certification (Leadership Practices Inventory)
- HOGAN
- EQ-i 2.0 and EQ-i Higher Education

Client Engagements and Testimonials

Worked with a senior manager at an international oil company to develop a keen awareness of his emotional intelligence (self-regard and impulse control) and resulting leadership behaviors to challenge processes and enable others to act. The coaching resulted in an increased 50% effectiveness in time management and 80% improvement on employee engagement with 15 direct reports.

Coached Business Unit Managers using performance-based coaching resulting in significant improvements in their key performance indicators (KPIs). As a result of setting clear expectations, useful role modeling, and inspiring top leadership staff, the overall business reduced labor cost, increased revenue, increased customer satisfaction, and retained top talent.

Coached a department lead to improve her interpersonal relationship and assertiveness behavior, which strengthened her influence and leadership with peers and upper management. Resulted in a double promotion. She is now a Vice President of Inpatient Medical Practice, Clinical Operations at a top hospital network.

"John has helped me put practical systems and techniques that allowed me to start moving the performance needle of my life. As I look at the results in just 6 short months, I'm impressed! It's almost like it happened so naturally, but it didn't. That's how seamless and effective John's coaching is!"

Speaking and Writing

- *Failing Forward and the Power of Collaboration* Rice University (2019)
- *Emotional Intelligence in Leadership* Chik-Fil-A (2018)
- Keynote Speaker at the Vietnamese Culture and Science Association's Leadership Camp (2018)
- *Discover Your Inner Strength* Co-Author with Ken Blanchard, Steven Covey and Brian Tracy